



## **Fugro GeoTeam**

### Diving Deep

**The Case:** Building an active and trusted travel tracking system to monitor marine acquisition and data gathering trips.

Before an acquisition by CGG in 2013, Fugro GeoTeam was based in Oslo, Norway. They specialised in marine acquisition, which involved gathering data from the sea floor and looking for oil and gas resources mainly on the West coast of Nigeria or the East coast of Tanzania in Africa.

There were sixty crew members, of which thirty on-boarded and thirty off-boarded every month. With half the crew swapping over that regularly, there was frequent travelling between the vessel and the homes of the crew, situated in various countries and cities around the world.

*“At that time we were already thinking it would be good to have a travel tracking system in place which would save us a lot of hassle, time, and unnecessary worries for the families of the crew members. We were glad when Voyage Manager’s team approached us.”*

**The Transformation:** With so much to and fro, Fugro GeoTeam decided to enable itself with a reliable travel tracking system. Monitoring the crew’s movements meant the company could notify support staff of a trip’s status as it was in progress.

*“John and his team knew our company’s problems. Their caring attitude about our business and its nature meant it*

*was easy to start working with them. We found it very easy to implement Voyage Manager into our business. The system had this very intuitive user interface, we didn't need a course in order to learn it. The great thing was that it was so simple."*

Fugro GeoTeam work with oil and gas companies. This is a sector that is strongly scrutinised in light of safety and environmental issues, so naturally clients would ask what processes were in place to protect travelling crew members and what procedures are followed when something happens.

*"Having a system in place that we could trust allowed us to monitor our crew. Voyage Manager contributed to us building our credibility and reputation as a company."*

Voyage manager also opened doors to newer more efficient practices, enabling teams with the ability to create and submit documentation in an automated fashion.

*"We also realised that having knowledge was key. This solution allowed us to be ahead of the game in both dangerous situations as well as small easy tasks, such as a no show flight or a delayed flight. A much more effective business practice."*

### **A Game Changer**

Essentially, Voyage Manager, empowered the entire team. Having travel itineraries on cell phones, wider access to relevant data, and a notification system that could provide alerts or SOS capabilities when something out of the ordinary opened, a new communication channel throughout the company, therefore allowing each facet of Fugro GeoTeam to better fulfil its individual goals.

## **Key system outcomes for the Fugro GeoTeam:**

- Saves a lot of hassle, time and unnecessary worries
- Contributes to building our company's credibility and reputation
- Automates creation and submission of documentation
- Allows to be ahead of the game
- Improves efficiency of business practices

*“The biggest fans of Voyage Manager were the Health, Safety and Environment department and crewing manager, they were very fond of this system. Employees liked to be protected and feel safe on the job, and were relieved knowing that they are safe being untracked during personal time.”*